Oracle E-Business Suite: Punchout Redirect Configuration Guide for Oracle Supplier Network

v1.0 | April 19, 2017

Table of Contents

- For Buyers
 - Step 1: Register on Oracle Supplier Network (OSuN)
 - Step 2: Add Access to a PunchOut Supplier on OSuN
 - Step 3: Secure E-Business Suite Connectivity to OSuN
 - Step 4: Configure your E-Business Suite Environment
- For Suppliers
 - Step 1: Register on OSuN
 - Step 1: Setup Punchout Configuration on OSuN
 - Step 3: Authenticate Connection Between OSuN and Your Server
- Appendix I: The internals
 - Appendix II: Data-Mapping on OSuN
 - Setting Up Data Mapping

For Buyers

Follow these instructions in the order specified.

Step 1: Register on Oracle Supplier Network (OSuN)

- If you do not have an account on Oracle Supplier Network (OSuN), register your company to create an account. For detailed instructions, refer to the Trading Partner User Guide - section titled "Company Registration". Note, you will be required to create a Service Request through My Oracle Support to allow the OSuN administration team to validate your registration request (you will be required to include your Customer Support Identifier and the SR# with your registration details).
- Login and create other users as you deem fit. It is recommended that you create at least 2 separate Administrator accounts to ensure
 personnel changes don't result in a loss of access to the platform. See section titled "User Management" in the Trading Partner User
 Guide for detailed instructions.
- Set up your E-Business Suite environment to communicate with OSuN. It is likely that this step can only be completed with the assistance of the System Administrator for your EBS instance. Refer to Oracle Supplier Network Buyer's Guide to connecting Oracle E-Business Suite. You may need to configure XML Gateway and OXTA. Refer to the XML Solution Guide for more details.
- 4. Login to OSuN with the username and password you entered while registering, and navigate to **Messaging Messaging Setup** and add your DUNS number as an identifier. Ensure that the DUNS number is marked as the Primary Identifier.

| ORACLE | Supplier Network | 🕋 Home 🏠 Profile 🔀 Messaging | 💎 Partners 🛄 Monitor | oranarab 🔻 🚥 |
|-----------------|---|--|----------------------|--------------------|
| Messaging Setup | Identifiers | Add New Identifier | × | |
| Send Document | View Add Identifier Type DUNS | * Identifier Type DUNS * Value 144709199A | La . | Primary Identifier |
| | Communication Parameters View Add Description No data to display. | Sut | mit Cancel | |

Step 2: Add Access to a PunchOut Supplier on OSuN

- 1. Ask your punchout suppliers to register on Oracle Supplier Network. You will need to provide each supplier with your exact Trading Partner Name and Alias to ensure that when they register, their request will be routed to you for approval.
- 2. Each time one of your supplier's registers their company details on OSuN, you will receive the approval request as an email from OSuN. Approve each supplier's registration request.
- 3. Once their account is active, each supplier will be required to configure their punchout details, setup connectivity and then test the connection with OSuN. You will need to wait until each supplier has confirmed that they have completed these steps before you can 'activate' their punchout connection.
- 4. Once each supplier has confirmed that they have configured and tested their connection to OSuN, click on PunchOut Buyer Access, a nd click on Add Punchout. A pop-up window will open listing all available suppliers offering punchout information. Select one or more and click Add Access.

| ld Punch | Punchout(s) | | | | | | | | |
|----------|-------------|-------------------|--|--|--|--|--|--|--|
| Publishe | d Punchout | (s) | Add Access | | | | | | |
| Selec | Logo | Company Name | Company Description | | | | | | |
| | | Sigma Aldrich Inc | MilliporeSigma A business of Merck KGaA, Darmstadt, Germany Sigma-Aldrich develops, manufactures and distributes the broadest range of high quality biochemicals, organic chemicals, chromatography products and diagnostic reagents available in the world. The Company's products are used in high-tech research and development in universities and industry, in the diagnosis of disease, and as specialty chemicals for pharmaceutical and other manufacturing purposes in more than 160 countries. | | | | | | |
| | | Staples | Staples | | | | | | |

5. The selected punchout will now be visible in the Available Punchout section.

Step 3: Secure E-Business Suite Connectivity to OSuN

- 1. This step can only be completed with the assistance of the System Administrator for your EBS instance. Access https://osn.oracle.com fr om your browser. The instructions provided here are for Mozilla Firefox.
- 2. Click the padlock icon in the address bar and select More Information.

| + | https://os | nstaging. oracle.com /snw/faces/home.jsf | | | |
|---|------------|---|-------------------------|---------------------------|-------|
| | | You are connected to oracle.com | lier Network | | |
| | | Verified by: VeriSign, Inc. | | | |
| | <u> </u> | The connection to this website is secure. | | | |
| | | | * Password | | Login |
| | 0 | More Information | | and the second second | 1/3 |
| | | | - CARCE | 14.5 | 1 |
| | | | All and a second second | | |
| | | | | Contraction of the second | |
| | | | | | |
| | | and the second se | | | |

3. In the pop-up, under Security, select View Certificates. You will see the certificate viewer. Click on Details tab.

| ficate Viewer:"osnstaging.oracle.com" | |
|--|-------|
| neral Details | |
| Cartificata Hiararchy | |
| VeriSign Class 3 Public Primary Certification Authority - G5 | |
| VeriSign Class 3 International Server CA - G3 | |
| osnstaging.oracle.com | |
| Certificate <u>F</u> ields | |
| Builtin Object Token: VeriSign Class 3 Public Primary Certification Authority - G5 | |
| #Certificate | : |
| Version | |
| -Serial Number | |
| -Certificate Signature Algorithm | |
| Issuer | |
| ⊿ Validity | |
| Not Before | |
| Field <u>V</u> alue | |
| | |
| | |
| | |
| | |
| | |
| | |
| Export | |
| | |
| | Close |

- 4. Select each level in the certificate hierarchy (you can select multiple elements) and click Export. Download the certificates files in the X.509 Certificate (PEM) format. Refer to My Oracle Support Note 1915517.1 for additional information about certificate management.
- 5. Login to your E-Business Suite test environment, and access the System Profiles form through System Administrator responsibility. Q uery the profile POR: CA Certificate File Name. Access this file and add all the certificates downloaded above to this file. With this, the connection between OSuN and your E-Business Suite environment is authenticated.

Step 4: Configure your E-Business Suite Environment

- This step can only be completed with the assistance of the System Administrator for your EBS instance. Login to your E-Business Suite test environment that is connected to OSuN, navigate to eCommerce Gateway Setup Code Conversions Define Code Conversion Values, and define your UOM and Item Category mappings. While making entries, define Key1 as OSN (or give it another appropriate name). For more information, refer to Appendix II at the end of this page, and get additional details at Oracle E-Commerce Gateway Implementation Manual.
- Login to your E-Business Suite test environment that is connected to OSuN, access the responsibility iProcurement Catalog Administrator, navigate to Stores Content Zone and create a new Punchout Content Zone. Select source as Exchange. Set Punchout URL to https://osn-prod.oracle.com/punchout/punchout/ginserver and enter your OSuN username and password. The value of Key1 entered here is the same as Key1 entered in the previous step.

| Stores Content Zones Smart Forms | | | | | | |
|---|--|--|---|--|-----------------|-----|
| Stores: Content Zones > Update Punchout Content Zone | | | | Ci | ance <u>i</u> A | ply |
| * Indicates required field * Name Description Image Source Buyer Company Identification | OSN Punchout OSN Punchout Image URL such as http://www.abc.com/abc.git.or anage file name such as abc.git. Exchange Direct Supplier Punchout (Oracle Native XML) Direct Supplier Punchout (cXML) | Punchout Definition | | | | |
| * Company Name Company ID Punchout Identification Keywords Separate keywords with spaces. Mapping * Key 1 OSN Assign Content Zone Security | | * Punchout URL * User Name * Password * Retype Password | https://osnupg-test-dmz.oracl For example.http://www.supplecon bwilliam3 User name and password provided 1 | eoutsourcing.com pany.com/ReceiveRequest.jsp. vy the exchange. returned from punchout site timeout during punchout | | |
| Accessible to all users Secure by operating units Secure by responsibilities | | | | | | |

- Save the content zone. Back in the Content Zones tab, click on the Download Punchout icon for the new content zone you just created. You should see the list of suppliers whose punch-outs you have accessed from OSuN.
- 4. Create a new store and assign the new content zone to the store.
- 5. Now navigate to the **iProcurement Home Page**, access your store and check if the system redirects you to your supplier's e-commerce page.

For Suppliers

Your customer wants you to register on OSuN and to maintain your Punchout configuration on OSuN. Follow these instructions in the order specified.

Step 1: Register on OSuN

- If you do not have an account on Oracle Supplier Network (OSuN), register your company to create an account. For detailed instructions, refer to the Trading Partner User Guide - section titled "Company Registration". Note that you should have received the Trading Partner Name and Alias from the customer who has requested you to create the account. You have to enter this information without any typos for the registration to be successful.
- 2. Wait for your customer to approve your registration request. You should receive an email confirmation once approved.
- Login and create other users as you deem fit. It is recommended that you create at least 2 separate Administrator accounts to ensure
 personnel changes don't result in a loss of access to the platform. See section titled "User Management" in the Trading Partner User
 Guide for detailed instructions.

Step 1: Setup Punchout Configuration on OSuN

1. Login to OSuN with the username and password you entered while registering, and navigate to **Messaging Messaging Setup** and add your DUNS number as an identifier. Ensure that the DUNS number is marked as the Primary Identifier.

| ORACLE | Supplier Network | | | oranarab 👻 🚥 |
|-----------------|--------------------------|------------------------|------------------------------|-------------------------------------|
| | | 🕋 Home 🍟 Profile 🔛 Me | ssaging 🥙 Partners 🛄 Monitor | r 🏜 Users 🧪 Self-Testing 📑 PunchOut |
| Messaging Setup | Identifiers | Add New Identifier | × | |
| Send Document | View 🔻 Add | | | |
| | Identifier Type | | | Primary Identifier |
| | DUNS | * Identifier Type DUNS | | 0 |
| | | * Value 144709199A | L3 | |
| | | | | |
| | Communication Parameters | | Submit Cancel | |
| | View v Add | | | |
| | Description | | | |
| | No data to display. | | | |
| | | | 4 | |
| | | | | |

- 2. Select the **PunchOut** tab and then click on the **Supplier Setup** sub-tab. Here is where you will enter the information about your Punchout configuration that your customer should use to re-direct employees to your e-commerce website from their self-service procurement tool. You will need the following information in order to complete this step:
 - 1. PunchOut URL The URL which customer's procurement tool should use to allow their employees to see your e-commerce website
 - 2. Password The password that your customer should use to authenticate themselves on your server
 - 3. Communication Protocol Select the protocol that your server supports (XML / cXML)
 - 4. User Interface Identification: These fields are used when your customer uses to look you up and add your Punchout configuration to their system
 - 1. Display Name: Enter your company name
 - 2. Logo URL: Enter the URL for your company logo. This appears next to your company name, and aids easy identification of your company in the list
 - 3. Company Description: Enter details such as what categories / commodities you offer through your Punchout catalog
 - 5. Publish Check this box if you want your punchout configuration to be published to your customer

| Buyer Access | Configure Punchou | ıt | | | | | | |
|----------------|-----------------------|--------------------------|--------------------|-------------|--|----|--|--|
| Supplier Setup | A Punchout Definition | 'n | | | | | | |
| - - | Access | | | | | | | |
| | * Punchout URL | ttps://abc.com/invoke/B2 | BDirect.Entry/proc | essDocument | | | | |
| | Punchout Password | ••••• | | | | | | |
| | Communication | Protocol | | | | | | |
| | * XML | | | | | | | |
| | ▲ User Interface Id | entification | | | | | | |
| | * Display Name | ABC Supply | | | | | | |
| | Logo URL | ABC Supply | | | | | | |
| | * Company Description | ABC Supply | | | | | | |
| | | | | | | | | |
| | | | | | | .4 | | |
| | 🖌 Control Availabil | ty | | | | | | |
| | Published V | | | | | | | |

- 3. Save and test your configuration by clicking **Test Punchout**. If your configuration is correct, you should receive a confirmation from OSuN that it was able to connect to your punchout server. If there OSuN is unable to connect to your server, an error message will be displayed. Correct the configuration and test it again until successful.
- 4. Write back to your customer that you have completed the setup. The customer will download your punchout information into their system, and attempt a punchout transaction to reach your e-commerce website.

Step 3: Authenticate Connection Between OSuN and Your Server

 If your server is using active certificates from any of the supported certifying agencies, OSuN will be able to authenticate the connection with your server. There can be cases where OSuN is unable to authenticate your server's certificates. If this happens, please click on Co ntact Us link at the bottom of the page, and provide all necessary details that will help the OSuN team to add your certificate to the OSuN wallet.

Appendix I: The internals



When the user clicks on the punchout link, the requester is taken directly to the supplier e-commerce website, which is hosted and managed by your supplier. Using OSuN for the punchout simplifies the initial setup process and the authentication and maintenance of the punchout. The supplier must set up a punchout from OSuN to their site. To set up access to the supplier site through OSuN, the catalog administrator needs to download the supplier punchout definition from OSuN. Downloading the supplier punchout definition seeds the punchout definition from Oracle iProcurement to the supplier site through OSuN, without requiring the catalog administrator to perform manual setup.

In the illustration above:

- 1. The requester logs on to iProcurement.
- 2. From iProcurement, the requester clicks a link to the supplier site.
- 3. OSuN authenticates the requester and sends a punchout request to the supplier.
- 4. The supplier site responds to OSuN.
- 5. OSuN forwards the supplier site response to iProcurement.

- 6. iProcurement redirects the requester's browser to the supplier site for shopping.
- 7. When the requester finishes shopping, the supplier site returns the shopping cart items to iProcurement via the requester's browser.
- 8. The requester completes the checkout process, and iProcurement processes the order

Appendix II: Data-Mapping on OSuN

Data mapping enables user to define the conversions between Buyer codes and Supplier codes. For example, a buyer uses the unit of measure (UOM) code 'EA' for Each. The supplier uses 'E'. Customer can use either OSuN or iProcurement (specifically,E-Commerce Gateway) to map these codes.



Mapping can be performed with the following options:

- 1. OSuN looks for Supplier's Data Mappings, if any
- 2. OSuN looks for Buyer's Data Mappings, if any
- 3. Alternatively data mapping can be done in e-Commerce Gateway

| Model | Mapping Method | Mapping Performed |
|--|---|--------------------------------------|
| Redirect Punchout – Punchout from | Use OSuN to perform data mapping for codes UOM, | OSuN performs the mapping before |
| Oracle iProcurement to Supplier-Hosted | Currency. You can use e-Commerce Gateway as well to | the cart is returned to iProcurement |
| Catalog via OSuN | perform the data mapping | from Supplier Site. |

The main considerations for buyers and suppliers implementing data mapping include the following:

- Data mapping is an optional step. Perform the below steps for 'Punchout to supplier-hosted catalog through OSuN.
- Use this step to map the codes that are used in OSuN to the codes that you use, if they are different.
- Data mapping allows OSuN to recognize codes that are passed to it by the supplier or to send codes to the buying organization that its system recognizes.
- For punchout, the buyer and supplier can use OSuN to map the following codes:
 Currency codes
 - Unit of measurement (UOM) codes
- If you perform no mapping on OSuN, the value is passed as is from OSuN to the buying organization's system. The buying organization may have set up data mapping in its system.
- It is important to decide on the data mapping type that buyers and suppliers want to use. Decide which data mapping the buyer and the supplier will need to do.

Setting Up Data Mapping

1. Login to OSuN and navigate to **PunchOut Data Mapping**. Review any mapping previously created for Currency and Unit of Measure by selecting the appropriate Mapping Type in the drop-down. If you wish to make changes, you can do so.

| ORACL | E' Supplier Network | | | | | | kkramseller1 🔻 |
|----------------|---|--|---|------------------------------------|-------------------|---|-------------------------------|
| | | Home | Profile Messaging | C Partners Monitor | 🏜 Users | Self-Testing | PunchOu |
| Buyer Access | Data Mapping Select a data type from dropdown Mapping data can be exported to d | to view the mapping data. You co excel and can be imported back | an modify data to map the Oracle Supplie after modification. | r Network values to your preferred | values for transi | actions sent to and fror Export Import | n your company. Clear Save |
| F Data Mapping | View MappingType Unit of | Measurement - | | | Ey | Detach | |
| | UOM Description | OSN Standard | My Company To OSN | OSN To My Company | | | |
| | Dozen | DZ | DZ | DZ | | | * |
| | Each | EACH | EACH | EACH | | | = |
| | Envelope | ENV | ENV | ENV | | | |
| | Fahrenheit | F | F | F | | | |
| | Foot | FOT | FOT | FOT | | | |
| | Square foot | FTK | FTK | FTK | | | |
| | Cubic foot | FTQ | FTQ | FTQ | | | |
| | Gigaioules | GJ | GJ | GJ | | | |

For example, select **Unit of Measure** as the **Mapping Type**. You will see the UOM Description and the OSuN standard.

- 1. If you are a supplier, enter your company standard UOM against OSuN Standard in My Company to OSN column
- 2. If you are a buyer, enter your company standard UOM against OSuN Standard in OSN to My Company column
- 2. Alternatively, you can export existing OSuN mapping data to a spreadsheet. Download the spreadsheet, make any changes, save the spreadsheet and uploaded it back. Review the imported data-mapping.

| RACLE | Supplier Network | | | | | | | | k | kramselle | er1 - |
|-----------------------------|--|---|---------------------------------------|---|--|---|-------------------|--------------|-------------|-----------|-------|
| | | 👚 Home | Profile | Messaging | Partners | Monitor | 🏜 Users | 🥜 Se | lf-Testing | 1 | unc |
| Buyer Access Supplier Setup | ta Mapping Select a data type from dropdown t | o view the mapping data. You (Mapping | an modify data to data can be expo | o map the Oracle Supp inted to excel and can | blier Network values be imported back a | s to your preferred fter modification. | values for transa | ictions sent | to and from | your cor | npa |
| Data Mapping | iew MappingType Unit of MappingType | Veasurement - | Opening Map | Data.csv | | | × | Export | Import | Clear | S |
| UC | DM Description | OSN Standard | Mapl which | Data.csv h is: Microsoft Office E : https://osnstaging.or | xcel Comma Separa acle.com | ated Values File | | | | • | |
| Ear | ch | EA | What sho © Op | uld Firefox do with this een with Microsoft O | s file? ffice Excel (default) | | • | | | I | |
| En | velope hrenheit | ENV F | ● <u>S</u> an | ve File • this <u>a</u> utomatically for | files like this from r | now on. | | | | | |
| Foo | ot uare foot | FOT FTK | | | | OK Cano | el | | | | |
| Cu | bic foot | FTQ | FTQ | | FTQ | | | | | | |
| Gig | gajoules | GJ | GJ | | GJ | | | | | | |
| Ga | illon | GLL | GLL | | GLL | | | | | | |

3. Review your work and save the changes.